## **PROGRAM**



**Care: Healthcare Reform** 

The Health Professionals Australia Reform Association (HPARA) is providing leadership to the community by gathering experts to scope the problems experienced by health professionals that come from the false-claim input of fellow professionals and administrators. We aim to enable the consumer to be "heard", while expecting that all participants in the healthcare journey are held accountable, and that the processes for management of adverse events are inquisitorial not adversarial, noting that in-depth review of past performance and continuous quality improvement should be expected of all aspects of patient care and regulation, not just related to the performance of healthcare professionals.

The current adversarial approach to complaints fails to curtail poor practitioners in a timely fashion, inappropriately harms good healthcare professionals, imposes an unsustainable financial burden, limits justice to bone fide complainants, limits advances in healthcare, and probable costs the lives of patients and providers.

The Australian community deserves system.

DATE	Friday 7 <sup>th</sup> April 2017
VENUE	Conference Room, first floor, Radisson on Flagstaff Hotel Melbourne

TIME			
7.15-8.00am	REGISTRATION with arrival tea and coffee		
		SPEAKERS	CHAIR
8.15am - SENATOR	Welcome and opening remarks	Nick Xenophon	Don Kane
8.30am	Attribution Error	Paddy Dewan	Charlie Teo
8.55am	Sham Peer review	Russell Broadbent	
9.10am	Legislative Council AHPRA report - 2014	David O'Brien	
9.30am	CARE: the foundation of health care regulation	Mazine Szramka	
9.50am	Interrogation of electronic communication	Michael Gray	
10.10am - KEYNOTE	A Kinder approach to Workplace Bullying	Ann Carey	Jane Thompson
10.40-11.00am	MORNING TEA		
11.00am	Senate Investigation – AHPRA	John Stokes	Mukesh Haikerwal
11.15am	Paramedic Registration – careful what you wish?	Jim Arneman	
11.35am	Is AHPRA throwing rocks inside their glass house?	Gary Fettke	
11.55pm	Pelvic Pain	Marek Jantos	
12.15pm	The AHPRA notification experience	Jane Tolman	
12.30pm	This is not a witch-hunt	Stef Hulsbosch	
12.45pm	AHPRA's view of AHPRA	Martin Fletcher	
1.05pm-2.00pm	LUNCH –Buffet		
2.00pm	Excellence or mediocrity	Shaun McCarthy	David Dahm
2.15pm	Is it possible for a bureaucracy to work?	Robert Atkinson	
2.30pm	Communication strategies in Healthcare	Annie O'Shea	
2.50pm	The Compliance piece: doctors and "compliance"	Mukesh Haikerwal	
3.10pm	Rule of Law, not law of the Jungle	Joseph Tiong	
3.25pm	A story of not being heard	Jasmin Morrison	
3.40pm-4.05pm	AFTERNOON TEA		
4.05pm	Analytics tools in a dysfunctional workplace	Mike Jensen	Robert Atkinson
4.25pm	Caring for self in a non-caring system	Caroline Raphael	
4.45pm	Cartelisation in orthopaedics	Joan Arakkal	
5.05pm	Coroner and review: off the medical record!	Sandra Bourke	
5.25pm	"Freedom" of information – a misnomer	Nigel Linklater	
5.40pm	ANNUAL GENERAL MEETING		Don Kane
6.30pm	CONFERENCE CONCLUDES		
7.00pm	CONFERENCE DINNER – First Floor - Radisson		